



Adelaide Street Family Practice

Nursing Associate Apprenticeship

Started Programme	Duration	Education Provider
March 2025	24 months	University of Lancashire

Benefits to the organisation

The apprenticeship has brought a number of positive benefits to the organisation, both operationally and in terms of staff development and patient experience. It has supported specific business needs by strengthening workforce capability, improving consistency in processes, and increasing resilience within the team. The apprentice has been able to apply learning directly to their role, helping to improve day-to-day efficiency and understanding of practice systems, policies, and patient pathways.

The apprenticeship has had a clear positive impact on learner confidence and professional development. Through structured learning and practical experience, the apprentice has developed greater confidence in decision-making, communication, and problem-solving. They have gained a broader understanding of their role within the wider healthcare setting, feel more confident engaging with colleagues and patients, and have demonstrated increased accountability and initiative.

There have also been benefits for patients and service users. The apprentice’s improved knowledge and confidence have supported more effective communication with patients, clearer explanations, and a more consistent and supportive experience when accessing services. This has contributed to improved patient interactions, better handling of queries, and a more responsive service overall. The apprenticeship has therefore supported both staff development and the delivery of safe, patient-focused care.

Feedback on education provider

Induction	5/5 (Excellent)
Ability to tailor the learning to meet employer needs	5/5 (Excellent)
Keeping you informed of your apprentice's progress	5/5 (Excellent)
Did the education provider explain what structures and systems they have in place to support apprentices – including those who are struggling?	Yes
Did the education provider explain how they expect you to support the apprentice with their learning?	Yes





Would you recommend the training hub apprenticeships team to other primary care organisations?

Yes. Throughout our experience, the team has provided clear guidance, practical support, and timely advice, helping us to navigate the apprenticeship process with confidence. Their knowledge of Primary Care settings has been particularly valuable, ensuring that advice is relevant, realistic, and aligned with the pressures of general practice.

The team has been supportive at each stage, from initial discussions through to ongoing engagement, and has acted as a helpful point of contact when queries or challenges have arisen. Their approachable and responsive manner has made the process straightforward and has supported both organisational needs and learner development. Overall, the Training Hub Apprenticeships Team has added value by helping to build workforce capability in a structured and supportive way, and we would be happy to recommend them to other practices.

**Find out more about
nursing associate apprenticeships
[here](#)**



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