URGENT



Resident's mental health appears to be deteriorating, and/ or increase in challenging behaviour. Resident can still be managed at this stage on the unit.

Should 1-1 be considered? Review and update as part of the risk management plan. No

Yes

Refer to GP to screen for any Physical health reasons for deterioration in mental health.



Telephone referral to IRS (Patients should be seen within 10 working days by RITT team)

> **IRS** – Initial response service RITT - The rapid intervention and treatment team

CRISIS

Resident's mental health deteriorates significantly, putting them selves or others in danger.



URGENT referral to IRS



Can the resident be managed in the home prior to the assessment by the RITT team?





Consider urgent application for 1-1 enhanced care via the IPA team as part of the risk management plan, consider if placement is appropriate to meet resident's needs.

The resident CANT be kept safe, Presenting increased risk to themselves and others, consideration to urgent ED department. Consideration if resident requires section under the MHA, whilst waiting for a bed can the resident be kept safe with enhanced observations?

None urgent



Referral to initially via IRS for assessment.



Arrange an appointment with a GP to check for any physical underlying issues.



If resident's mental health / behaviour deteriorates, arrange an urgent referral via IRS.

IRS team contact numbers

This service is available 24 hours 7days per week.

Blackpool, Fylde and surrounding area 0800-013-0709

Central and West Lancashire

0800-013-0708

East Lancashire/BWD

0800-0130-707

Lancaster, Morecambe, South Cumbria 0800 013-0710